



News Release

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FOR IMMEDIATE RELEASE
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Lafayette Utility Billing Office Closed to Public Beginning November 12

City Hall to remain open for business.

LAFAYETTE, INDIANA – November 6, 2020 – In light of the recent surge in local COVID-19 cases, the City of Lafayette Utility Billing Office will be temporarily closing to the public on Thursday, **November 12, 2020**. This move is intended to protect the public and our employees from unnecessary exposure to the virus. The closure will be re-evaluated after two weeks.

As a reminder, customers can make water, sewer, or stormwater payments using convenient payment options including:

- Online with a Visa, MasterCard or Discover card at lafayettepay.com;
- Via Phone at (833) 252-1659;
- By check, mailed to our office;
- Via an ACH bank draft sent directly from your bank; or
- Using our unattended drop box inside City Hall or in the alley west of City Hall.

Customers may also conduct business online relating to new service applications, setting up automatic payments, finalizing an account, requesting a leak adjustment, or requesting a payment extension at www.lafayette.in.gov/UBO

All other departments in City Hall and the building itself will remain open in order to serve the citizens and businesses of Lafayette. Social distancing must be observed and face coverings are required. We appreciate your understanding and cooperation.

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