



## News Release

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**FOR IMMEDIATE RELEASE**  
**March 5, 2021**

### **Utility Billing Office Announces Alley Closure for Drop Box** Temporary closure due to utility work by Duke Energy.

**LAFAYETTE, INDIANA – March 5, 2021** – The City of Lafayette’s Utility Billing Office is announcing that the drop box in the alley on the west side of City Hall will be closed starting mid-March due to utility work being done by Duke Energy. The closure is expected to last 6-8 weeks or until further notice.

During the closure, customers can make their utility payments in multiple methods including:

- Online with an e-check, Visa, MasterCard or Discover card at [lafayettepay.com](http://lafayettepay.com)
- Via Phone at (833) 252-1659
- By check, mailed to our office
- Via an ACH bank draft sent directly from your bank
- Using our unattended drop box inside City Hall

The City of Lafayette and the Utility Billing Office remain committed to providing excellent customer service and convenience. For more information, staff members will respond in a timely manner to emails sent to [ubquestions@lafayette.in.gov](mailto:ubquestions@lafayette.in.gov) or calls to (765) 807-1100 during regular business hours from 8:00 a.m. to 4:30 p.m., Monday through Friday.

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